



Junio 23, 2020

Dear Travel Partner,

In light of guidelines implemented by global and local public health authorities to address the impacts of the global COVID-19 pandemic, all hotel properties owned and managed by Karisma Hotels & Resorts are taking steps to comply with such guidelines to protect the health and safety of all staff and guests as the hotel properties resume normal operations.

Please provide the following notice to guests is included with all booking confirmations to ensure that guests are adequately informed:

Health and Safety Precautions. The Hotel is committed to protecting the health and safety of all guests and staff and will take reasonable steps to ensure that its standards for cleanliness and hygiene meet the guidelines established by global and local public health authorities. We require that all guests comply with posted protocols and procedures at all times. The Hotel reserves the right to refuse access and service to any person that fails to comply with such protocols and procedures. Additionally, the Hotel will comply with the orders and guidelines of global and local public health authorities with respect to the detection and handling of those displaying symptoms of infectious diseases, including, without limitation, reporting, testing and isolation requirements. Such actions will be conducted at the sole cost and expense of the affected guest; thus, it is strongly recommended that guests obtain travel or other insurance coverage to mitigate potential risks. Guests should also check health alerts related to their travel destination to understand the protocols and procedures that may be in place at the Hotel.

We thank you for your ongoing cooperation in communicating the above to all our guests.

Sincerely,

DocuSigned by:

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Noemi Almonte
Cedar Creek International Ltd.
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